Project: Utilizing Customer Service

SS141

Brugada, Jesus Jr. P.

Oribiana, Denzel F.

Serrano, Victor Manuel P.

**June 28, 2016**

* Found ways on how to establish our project in the PBL.
* Asked Mr. Sanchez on possible data gathering techniques to support our claimed problem.
* He suggested “sentimental analysis” as our data gathering tool.
* Researched on restaurant feedback sites, and found several reactions regarding the customer service of our client.

**Things to do this week**

* Put the sentimental analysis on paper as a useful information in our thesis.
* Try to evaluate the best system we can have to materialize our PBL.
* Planning to consult on other professors regarding our project.